

FIFA
CLUB WORLD CUP
Saudi Arabia
2023

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Saudi

PRINCE ABDULLAH AL FAISAL SPORTS CITY EVENT GUIDE

SUPPORT THE CHAMPIONS IN JEDDAH





EVENT GUIDE

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NAVIGATION GUIDE:

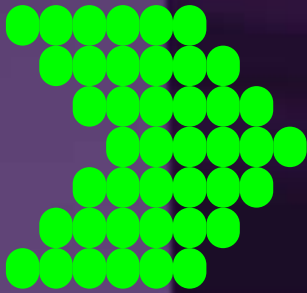
Select any title from the Event Guide Content to navigate directly to the topic

- ➔ Arrow Icon: More content on next page.
- Square Icon: The end of the current article.
- ≡ Table Of Contents Icon: Click on this icon to go to Table of Contents.



CHAPTER ONE

TOURNAMENT
SCHEDULE



WELCOME TO THE **FIFA CLUB WORLD CUP** **Saudi Arabia 2023™**



We are thrilled to be welcoming you to the FIFA Club World Cup Saudi Arabia 2023™, taking place in the Kingdom of Saudi Arabia for the first ever time.

Over ten days, the six champions of world football's continental federations will go head-to-head here in Jeddah to win the ultimate title in men's club football and be crowned FIFA Club World Saudi Arabia 2023™ Champions.

Those clubs are Manchester City (ENG), Fluminense (BRA), Club León (MEX), Urawa Reds (JPN), Auckland City (NZ) and Al Ahly (EGY).

In competing, they will be joined by Saudi Arabia and Jeddah's own Al-Ittihad, who qualify as reigning champions of the host nation.

With seven exciting matches being played across two iconic Jeddah stadiums, the 2023 FIFA Club World Cup Saudi Arabia 2023™ promises to be an unforgettable tournament.

TOURNAMENT SCHEDULE

	VS		ROUND 1 Match 1 12th Dec 2023 - 9:00 PM Al Ittihad FC v Auckland City FC 📍 King Abdullah Sports City Stadium - Jeddah
	VS		ROUND 2 Match 2 15th Dec 2023 - 9:00 PM Al Ahly v Al Ittihad FC 📍 King Abdullah Sports City Stadium - Jeddah
	VS		ROUND 2 Match 3 15th Dec 2023 - 5:30 PM Club León v Urawa Reds 📍 Prince Abdullah Al-Faisal Stadium
	VS		SEMI FINALS Match 4 18th Dec 2023 - 9:00 PM Fluminense FC v Al Ahly 📍 King Abdullah Sports City Stadium - Jeddah
	VS		SEMI FINALS Match 5 19th Dec 2023 - 9:00 PM Urawa Reds v Manchester City FC 📍 King Abdullah Sports City Stadium - Jeddah
	VS		THIRD PLACE Match 6 22nd Dec 2023 - 5:30 PM Play-off for the third place 📍 Prince Abdullah Al-Faisal Stadium
	VS		FINAL Match 7 22nd Dec 2023 - 9:00 PM Final 📍 King Abdullah Sports City Stadium - Jeddah



CHAPTER TWO

TICKETS AND
PACKAGES



TICKETS



For a seamless FIFA Club World Cup Saudi Arabia 2023™ experience, download the [FIFACWC2023 app](#). Essential for entry, it's where fans show their tickets at the stadium. It also enables easy ticket transfers to friends and family, enhancing your football journey.

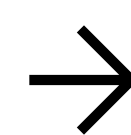
To find out more and to secure your tickets, visit www.fifa.com/tickets or download the app.

If you encounter any issues with your tickets on matchdays, ticket resolution points can be found signposted around each stadium.



GENERAL ADMISSION

- ▶ General admission tickets are categorized into three distinct tiers, each determined by its proximity to the vibrant action on the pitch.
- ▶ Free conditional parking (2,400) inside Prince Abdullah Al Faisal Stadium. At least two passengers with tickets need to be in the vehicle to be allowed to enter.
- ▶ A **free shuttle service** every 30 minutes from Redsea Mall & Haifa Mall starting 4 hours before kick-off time up until 2 hours after full time.



SKYBOXES

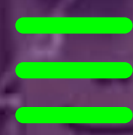
- ▶ Direct access, connected to each box. The view depends on suite location. Extra comfortable seats.
- ▶ Mix of pass-around delights, and an à La carte menu, creating that personal and exclusive service.
- ▶ Starting 2 hours before the match, during half time and ending 1 hour after the match.
- ▶ Dedicated parking for guests, required VAPP (Vehicle Access Parking Permit) to be collected and displayed.

Check the image below to easily locate Skyboxes in the stadium.

Accessible Elevators

Level 0 - Block 104 & 56





CHAPTER THREE

MATCH DAY
ATTENDANCE





GATES OF ENTRY AND PARKING AREAS

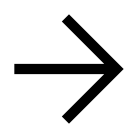
General admission:

General admission ticket holders can enter the stadiums from gates number 5, 6, 7, 8, 9, 10 and 11. Free Conditional Parking is available in areas GS01 to GS19.

Hospitality packages (Gold Lounge, Skyboxes):

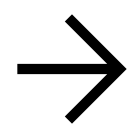
Hospitality package ticket holders can Enter the stadiums from gates number 2 and 6. Dedicated parking spots are available as follows:

- ▶ Gold lounge guests should enter from Gate 0 for direct access to Parking Area P8-A & P8-B, and from Gate 9 for direct access to Parking Area P8-C.
- ▶ Skybox guests should enter from Gate 8 for direct access to Parking Area P7.





GATES OF ENTRY AND PARKING AREAS MAP





STADIUM SERVICES & FACILITIES MAP

Services & Facilities:

All below information is an operational guide to locations nearby the mentioned facilities

Accessible Toilets

- Level 0 - Block 01, 03, 83, 84, 60 & 61 & concourse
- Level 1 - Block 103 & 56

Accessible Elevators

- Level 0 - Block 104 & 56

Baby Changing Rooms

- Level 0 - Block 01, 03, 83, 84, 60 & 61

Baby Stroller and Accessible Wheelchair Storage

- Level 0 - Near Inner Gate 7 & 9

FIFA Store

- Level 0 - Block 101 & 42

Food & Beverage

- Level 0 - Concourse Level

Medical & First Aid

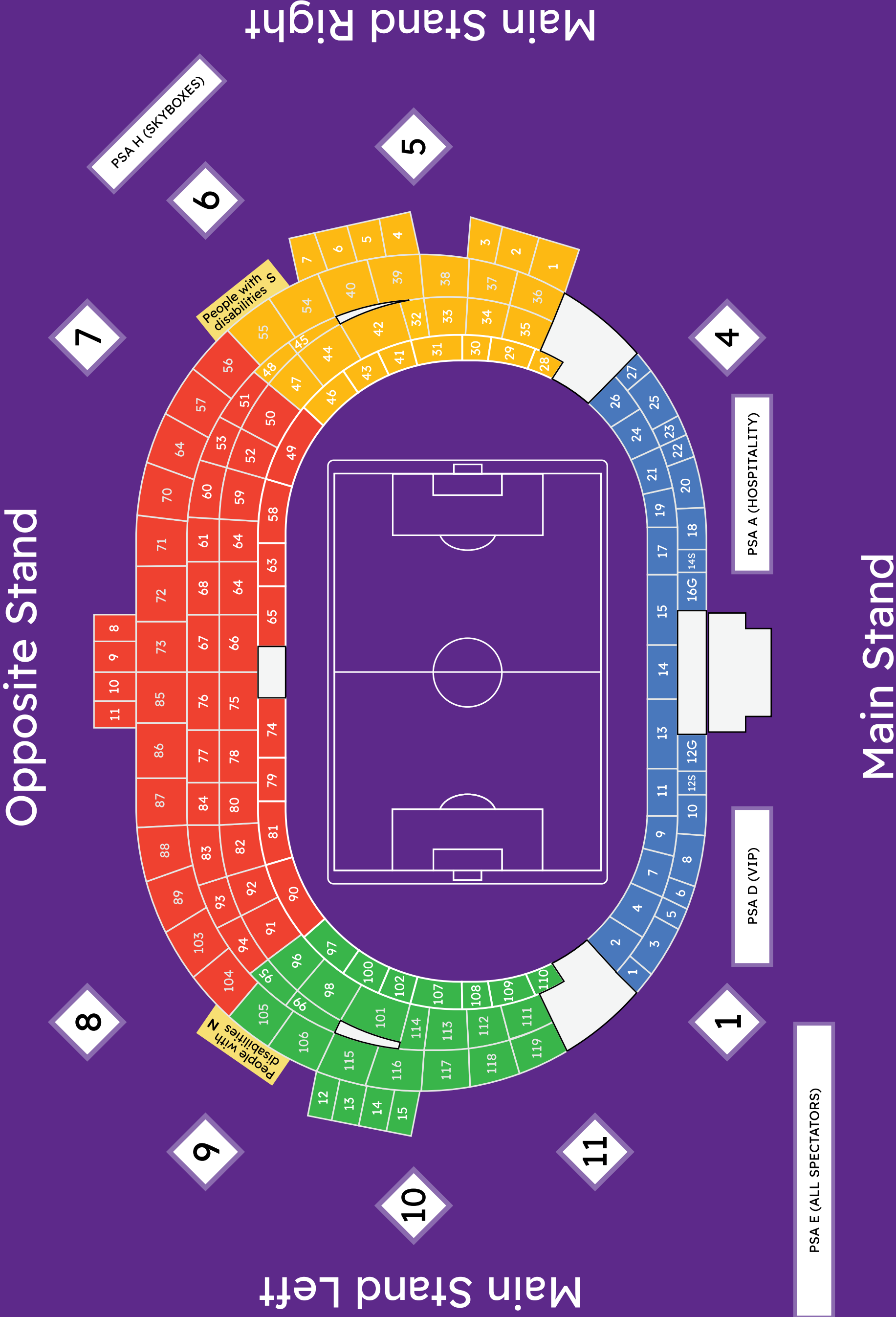
- Level 0 - Block 110 & 28

Sensory Room

- Level 1 - Block 118

Ticket Resolution Point

- Level 0 - Near PSA E,
Near Gate 1, 4, 5, 6, 7, 8, 9, 10



FAN EXPERIENCES



The Prince Abdullah Al Faisal Sports City Fan Area opens 3 hours before the beginning of the match. It will also be open for an hour after the final whistle.

This area is located near Gate 3 and fully equipped for pre-game and in-game needs, offering food, beverages, WC facilities, and exclusive tournament merchandise stalls.

- ▶ FIFA Store
- ▶ Food and beverage
- ▶ Games and playgrounds for kids



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FAN AREA A GENERAL LEGEND

- A1 DIGIFOOT عرضها وسندنها
- A2 GIANT'S KICKS الركلات العملاقة
- A3 DRIBBLE TEST اختبار المراوغة
- A4 TROPHIES DISPLAY متحف عرض الكؤس

- A5 GIANT CONNECT 4 الأهداف الأربعة 4
- A6 FOOTBALL TIC TAC TOE تيك تاك شوتس
- A7 DJ BOOTH دي جي
- A8 FIFA STORE متجر FIFA

- A9 DOME FOOSBALL القبة الكروية
- SULAIMAN AL-HABIB MEDICAL GROUP مجموعة د. سليمان الحبیب الطبية

منطقة الجمهور A

FAN AREA B GENERAL LEGEND

- B1 KUBRIMANIA كوبري مانيا
- B2 ABTAL EL PENALTY أبطال البیناتی
- B3 SUPERSTAR STYLE مصفف المشاهیر

- B4 SKEE FOOTBALL حلقات الدرجیز
- B5 DOME FOOSBALL القبة الكروية
- B6 FIFA STORE متجر FIFA

منطقة الجمهور B





CHAPTER FOUR

PROHIBITED
ITEMS AND
BEHAVIOURS


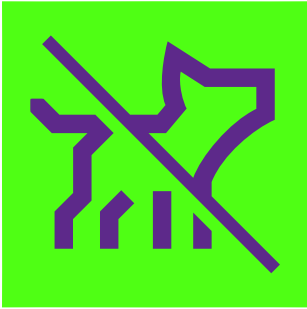



PROHIBITED ITEMS LIST

The following items are strictly prohibited at all times in the Stadium unless expressly authorized by the event organizers, where appropriate, such as in respect of accredited persons acting in accordance with the applicable terms and conditions of their accreditation:

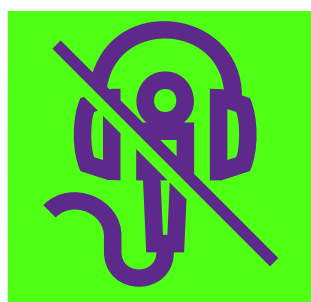
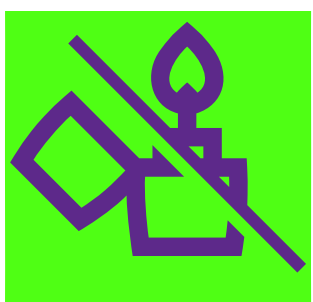



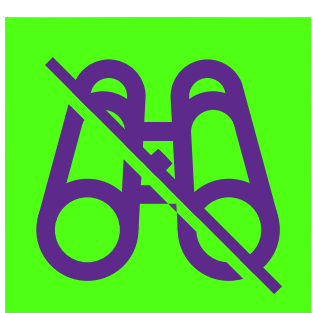
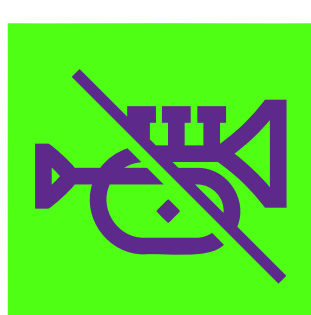
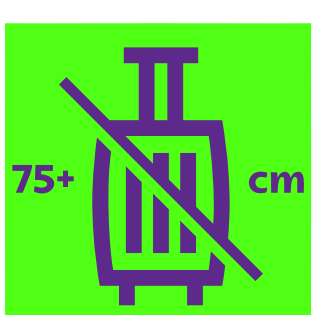
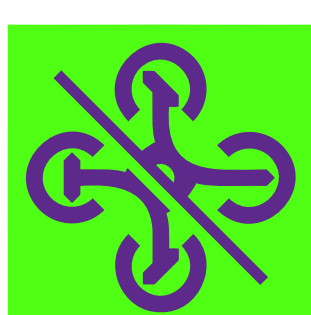



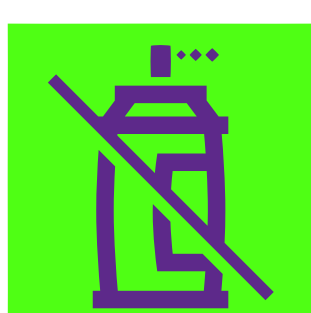
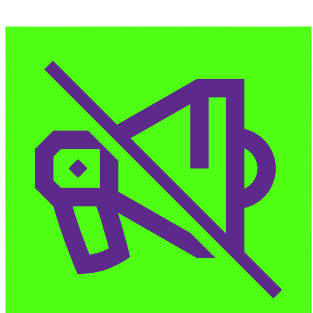


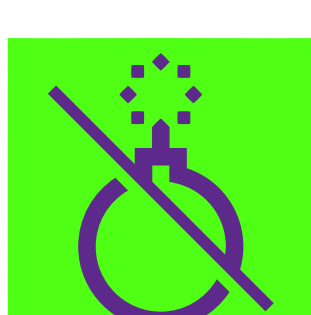
The Stadium Code of Conduct, containing the comprehensive list of prohibited items, can be found in the “Legal” section of the FCWC ticketing portal www.fifaclubwc2023.com/tickets.

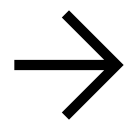
Ticketed spectator may wish to bring flags, banners, musical instruments or organise a group activity, such as choreographed performances or tifos in support of their teams. FIFA refers to these collectively as “fan material”. A digital portal is available on www.fanmaterials.fifa.org to gain approval for such items.

	Mounts for photo or video equipment		Items with political, offensive or discriminatory messages
	Flags and banners larger than 2m x 1.5m		Animals/pets
	Non-flexible flagpoles larger than 1m in length and 1cm in diameter		Paints or powdery materials (excl. make-up, baby care and medicine)
	Sports equipment (including bikes, scooters or similar)		Liquids greater than 100ml (excl. medical supplies and baby milk)
	Bags bigger than 30x40cm		Any sort of tool or sharp object



PROHIBITED ITEMS LIST

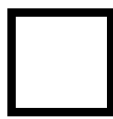
	Television & telecommunications equipment		Lighters & matches
	Umbrellas		Any sort of drink or liquid container
	Body/facial protection gear or armour		Binoculars or similar. Camera lenses larger than 20cm
	Musical instruments bigger than 60x40cm		Bulky items (suitcases etc) bigger than 75cm
	Drones or any other unmanned aerial vehicle (UAV)		Radio transmitters or receivers
	Promotional or commercial items or materials		Supply-level medical drugs
	Aerosols or similar compressed gas containers		Light emitting or sound amplification equipment (incl. lasers)
	Toxic and corrosive substances		Weapons of any form
	Explosives and pyrotechnics (incl. smoke)		

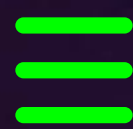




PROHIBITED BEHAVIOURS

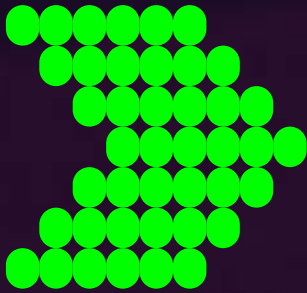
	Broadcasting or recording for commercial gain		Gambling, betting, courtsiding
	Reselling match tickets and related documents		Remove items of clothing or otherwise remain in a state of undress (including being shirtless)
	Smoking and vaping outside of designated areas, if these are made available		Starting a fire or launching pyrotechnics at the stadium or an adjacent territory
	Actions that could cause crowding in a manner that creates a risk of stampede or public disturbances including occupying staircases and concourse areas during the match		Unauthorized access of the stadium and restricted zones not specified on the spectator's ticket
	Selling goods or conducting any type of business on the territory of the stadium and/or an adjacent territory		Any action in violation of the Stadium Code of Conduct, FIFA Ticketing Terms, FIFA Human Rights Policy or that may compromise public safety and/or harm the reputation of the event





CHAPTER FIVE

MEDICAL
FACILITIES AND
EMERGENCY
CONTACTS



MEDICAL FACILITIES

Your safety is of utmost importance to us, and we have taken every measure to ensure that medical facilities are available to cater to your needs.

The medical facilities at the Prince Abdullah Al Faisal Stadium is meticulously designed to cater to the diverse needs of spectators.

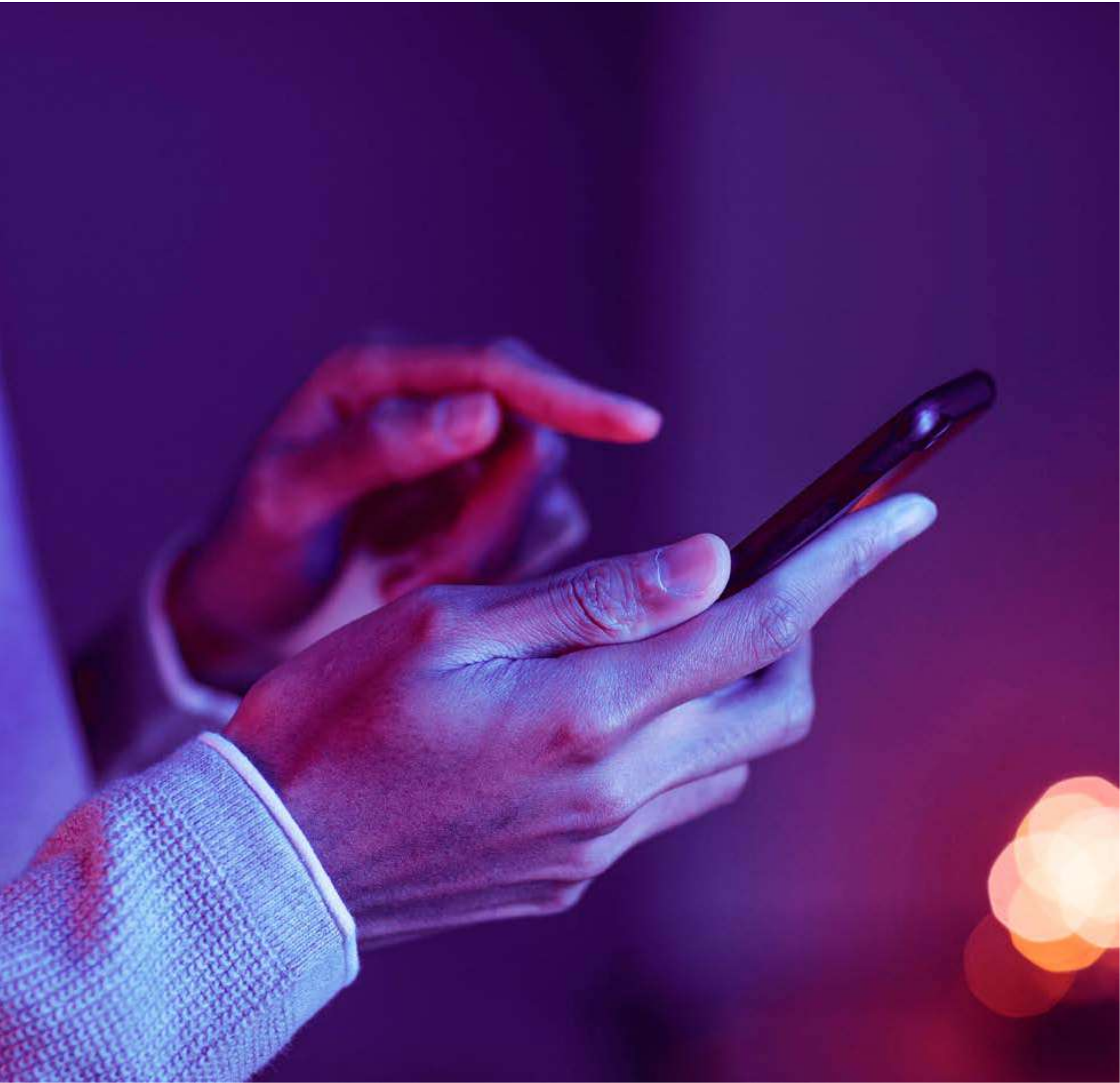
Medical & First Aid

Level 0 - Block 110 & 28





MEDICAL EMERGENCY CONTACTS



In case of life-threatening emergencies at the FCWC2023, all participants should **call 911 immediately or ask for medical help from any FCWC2023 organizer.**





CHAPTER SIX

ACCESSIBILITY





ACCESSIBILITY



Prince Abdullah Al Faisal Stadium is designed to offer a seamless experience for accessibility ticket holders and those with limited mobility.

The stadium has wheelchair accessible gates, seats and helpful features for patrons who have Accessibility Tickets. Mobility assistance services are provided at the stadium to assist wheelchair users and those with limited mobility from the arrival security areas to their seats.

Inside the ground, fans will find F&B counters and accessible toilets throughout. The stadium also has sensory rooms. Assistance dogs are welcome throughout.

See the stadium accessibility map below to discover where you can find each of these services.



ACCESSIBILITY

Accessible Toilets

- Level 0 - Block 01, 03, 83, 84, 60 & 61 & concourse
- Level 1 - Block 103 & 56

Baby Stroller and Accessible Wheelchair Storage

- Level 0 - Near Inner Gate 7 & 9

Accessible Elevators

- Level 0 - Block 104 & 56

Sensory Room

- Level 1 - Block 118





ACCESSIBILITY PARKING

Accessible car parks are available to accessibility ticket holders and are signposted outside each stadium. To use these parking areas, ticket-holders must secure a Vehicle Access Parking Pass Sticker (VAPP Sticker) for each match. These can be secured by collecting them from the gates once you show your paid tickets. A complimentary shuttle service will transport supporters with limited mobility needs to the stadium entrance from parking.





AUDIO-DESCRIPTIVE COMMENTARY

Audio-descriptive commentary will be offered for blind and partially-sighted fans for all games during the FIFA Club World Saudi Arabia 2023™. The dedicated service enables partially sighted and blind people to follow live matches inside the stadium alongside their fellow supporters.

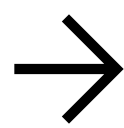
This service is free and is available in both Arabic and English.

- ▶ To tune in, listeners should download the FIFA Interpreting app, which is available in the App Store and Google Play Store.
- ▶ Or by scanning the QR code below.
- ▶ Once downloaded, listeners will be asked for an event code. Please insert the following: FCWC23

Fans who are not able to travel to the stadiums can also access the service from their home or elsewhere.



VISIT:
<https://apps.apple.com/ae/app/fifa-interpreting/id1461744576>

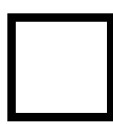




SENSORY ROOM

The Sensory Rooms are designed to create a comfortable and calming environment to help individuals regulate their sensory input and reduce sensory overload. They will feature a range of sensory equipment and resources, such as noise-cancelling headphones, and calming lighting.

You can find the sensory room on level 1-Block 118 in the stadium.



STAY CONNECTED



-  **fifaworldcup**
-  **fifaworldcup**
-  **@fifaworldcup**
-  **FIFAWorldCup**
-  **@fifa**
-  **FIFA**

Hashtags

- #WelcomeTheChampions

#هلا_بالأبطال
- #ClubWC

#كأس_العالم_للأندية

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